

# Terms & Conditions

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### **Your Agreement to these Terms and Conditions for availing Service**

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Skylife Online Booking Tool acts as an "Intermediary" solely to assist customers in gathering travel information, determining the availability of travel-related products and services, making legitimate reservations or otherwise transacting business with travel suppliers, and for facilitating travel requirements. You acknowledge that Skylife Online Booking Tool merely provides intermediary services in order to facilitate services to you. Skylife Online Booking Tool is not the last mile service provider to you and therefore

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- you will use this Website in accordance with the Terms of Use,
- you will use this Website to make only legitimate reservations for you or for another person for whom you are legally authorized to act,
- you will inform such other persons about the Terms of Use that apply to the reservations you have made on their behalf, including all rules and restrictions applicable thereto,
- you will provide your proper and accurate Name (as per Passport or any other office ID), Address, Email ID, Cell Number. You will be solely responsible for the Information provided and in case of any error or mistake in provision of information, Skylife Online Booking Tool will not be liable for the same
- all information supplied by you on this Website is true, accurate, current and complete,
- if you have an online account with this Website, you will safeguard your login details – login ID and password and will supervise the same. You will be completely responsible for any use or misuse of your account by you and anyone other person other than you.

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- Upon transacting on the Site, you will receive an e-mail from Skylife Online Booking Tool informing the status of your transaction. The e-mail will be sent to e-mail address provided by you and Skylife Online Booking Tool is not responsible towards the receipt of the said e-mail in your inbox. You will have to take due care and caution. You are responsible for entering the proper and accurate contact details including your name (as per Passport), email ID to ensure that we can effectively communicate with you.
- The customer acknowledges that the SMS (Short Messaging Service) provided by Skylife Online Booking Tool is an additional facility provided for the customer's convenience. It is not mandatory under the law in force to provide SMS service alerts to the customers. In case you do not receive any SMS for whatsoever reason, Skylife Online Booking Tool is not liable for the same.
- Skylife Online Booking Tool is not responsible to provide information on any change in flight schedules, cancellation, status of airline/hotel etc.
- Any grievance regarding the service should be communicated as per the grievance policy laid out herein.

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All the products and services available on the Website are governed by the rules of service and regulations including the terms of contract of carriage, of the respective service provider. You are requested to refer to, acquaint and abide by those rules of service and regulations of the respective service provider, prior to booking with us.

### **Visa Guidelines**

Please carry a valid visa for the country you will be visiting or transiting through. Please check with the concerned airline and embassy for concerned Visa requirements

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- Upload or attach files that contain viruses, corrupted files or any other similar software or programs that may damage the operation of another's computer
- Delete any author attributions, legal notices or proprietary designations or labels in any file that is uploaded
- Falsify the origin or source of software or other material contained in a file that is uploaded
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3. vi) Information that impersonates another person.

If your booking or account shows signs of fraud, abuse, or suspicious activity, Skylife Online Booking Tool may cancel any travel or service reservations associated with your name, email address, or account, and close any associated Skylife Online Booking Tool accounts. In addition, Skylife Online Booking Tool may verify (i.e. preauthorize) your credit card. If you have conducted any fraudulent activity, Skylife Online Booking Tool reserves the right to take any necessary legal action and you may be liable for monetary losses to Skylife Online Booking Tool, including litigation costs and damages. To contest the cancellation of a booking or freezing or closure of an account, please contact Skylife Online Booking Tool Customer Service.

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## **Waiver**

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Except as otherwise agreed by the parties or as described in the Arbitration section above, you agree that any claim or dispute you may have against Skylife Corporation Ltd. must be resolved by international courts. You agree to submit to the personal jurisdiction of the courts for the purpose of litigating all such claims or disputes.